

DIRECTOR'S REPORT

2018-2019



delnet

DEVELOPING LIBRARY NETWORK

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I INTRODUCTION

DELNET, for the past 27 years is devoted for the networking of libraries in order to promote resource sharing among the member-libraries. It is contributing immensely by providing quality content to students, faculty, researchers & scholars of the member-institutions in India and outside the country. The prime motto with which DELNET is working with a missionary zeal remains “*Networking Libraries, Spreading Knowledge*”. In this process, over the years, we have found that the libraries are now redefining their roles. The focus has moved from building collections to establishing connections and collaborations. The ICT revolution has made it necessary for the library professionals to reach out to the users, attract them to libraries and serve them better with quality content. The users, who have access to the unprecedented amount of information through the Web have begun to bypass the libraries unless the libraries offer quality resources to them on their given subjects in a short span of time. DELNET’s role in this information age has become more important as DELNET wants to empower library manpower with quality information on almost all subjects as fast as possible after receiving their requests so that they can execute their jobs well. The training of the library professionals is also essential in order to develop new skill sets and expertise. The role of DELNET is a responsible one as we feel that the best knowledge resources should reach the right kind of users and the users should have access to the information resources that they need.

The year has witnessed the opening of DELNET Hostel Block (Guest House) which is a facility developed for Member-Institutions to avail of accommodation, conference/meeting rooms, etc. for their officials and faculty during their visits to Delhi. It is a great value addition by DELNET for its members.

During the year we have continued our efforts to provide better services and content to library professionals. We also organised training programmes and workshops in different parts of the country. The 21st National Convention on Knowledge, Library and Information Networking (NACLIN 2018) was organised at Visakhapatnam on the theme ‘Managing Strategies and Technologies for Advancing Scope and Services of Libraries’ from October 4-6, 2018. Besides this, symposium, lectures by experts and meetings with the LIS professionals were also organised.

II MEMBERSHIP

Our objective has been that DELNET’s resources and services should reach every library in India and every library professional in turn should get empowered to serve their library users including students, teachers, scholars, researchers and the public with quality content. With these objectives in mind we have been writing to State Governments and heads of institutions in this regard.

I am glad to inform you that 514 institutions joined DELNET during 2018-19, out of which 390 were new libraries and 124 rejoined DELNET to avail of its services.

This increase in membership has been in almost all states. The States from where the number has been more include Maharashtra, Uttar Pradesh and Tamil Nadu. We notice that academic libraries including in Engineering & Technology, Pharmacy, Arts and Science Colleges are greater in number in last year's membership. The detailed breakup of DELNET membership is given in Appendix I.

III FINANCE

DELNET is able to run its operations through the finances generated through the membership fee. We do not receive any external funding. DELNET's objective has been to increase the coverage of the libraries and diverse content in order to provide its resources and services at an affordable cost. It is worth noting that DELNET has not increased its membership fee for past 20 years.

The details of income and expenditure for 2017-18 are given in the audited statements of accounts. The auditing of accounts was done by M/s. S. S. Kothari Mehta & Co.

IV BUILDING

I take pleasure in informing the members that the DELNET Hostel Block (Guest House) is now ready and it was made operational from August 15, 2018. DELNET Hostel Block has 15 Rooms, Two Suites, Three Committee Rooms, One Coffee Lounge and Multipurpose/Dinning Hall with a modern kitchen. The rooms are air-conditioned with attached bath facility and are equipped with high quality furniture and fixtures to offer comfort to our guests. Academics, Officials of Member-Institutions of DELNET, and those recommended by them can avail of the facility. The tariff rates are given in Appendix II. We have been receiving good reports from the guests who have been staying in the Hostel. A few of these comments are given in Appendix III. A small booklet containing rules and regulations for availing the facilities has also been prepared.

The property tax for 2018 was paid to the MCD.

V NETWORK OPERATIONS

5.1 Online Services

DELNET online services are operational 24/7. The new discovery portal is functioning well and member-institutions are appreciating the new features of the portal. The access is provided through IP-based access as well as through login and password. The features like Usage Statistics, ILL Book Status, Date of Expiry of Membership, etc. are also made available at the portal.

5.2 New Domain Address & Website of DELNET

The DELNET Website on NIC cloud could not be put up due to the NIC conditions laid out for this purpose. DELNET has thus registered a new domain www.delnet.in with external hosting. The new website was designed and was made

operational with this domain name. NIC had agreed to URL forwarding facility from www.delnet.nic.in to www.delnet.in for a short period.

5.3 Internet Leased-Line with NIC

The 2 Mbps Internet Leased-Line with NIC is working well.

5.4 Knowledge Gainer Portal

The work on the first phase of the Knowledge Gainer Portal has been completed and the contents are being reviewed. It would be launched as part of DELNET services to members at the initial stage. The portal will give intuitive access and learning environment on various subjects including Engineering & Technology, Management, Science and Technology, Medicine, Pharmacy, Social Sciences, Humanities, etc. to Graduate and Post Graduate students, researchers and teachers. The content coverage include E-Books, E-Journals, E-Articles, IRs, etc.

VI INTER-LIBRARY LOAN (ILL) AND DOCUMENT DELIVERY SERVICES (DDS)

The Interlibrary Loan (ILL) and Document Delivery Service (DDS) of DELNET remain as the most popular services of DELNET among the Member-Institutions. The basic objective of DELNET is to promote resource sharing among the libraries and to bridge up the information gap. The researchers including students and faculty need access to a variety of resources on a given subject. The DELNET union catalogues including selected e-books and e-journals help them in undertaking the literature survey on any subject for research and reference. The library professionals of member-libraries have to work as a bridge between the resources available through DELNET and the special needs of students, faculty and researchers in academic libraries. The library professionals could also help library users in culling out such resources which would be of immediate use to them. The IP based access to the resources is also helping in wider use of DELNET resources. The link of the catalogued books to the Google ebooks content is also helping the users to glance through the content pages, etc and it helps in promoting resource sharing of printed books.

The Network Manager and ILL/DDs staff work very hard to identify important resources of immediate use to faculty, students, researchers and others. DELNET Coordination Units in Bangalore, Hyderabad and Pune have also been helping in ILL/DDS work in their respective regions and also in coordinating with Delhi office. Besides the ILL/DDS support, DELNET also provides reference service to all such library users who approach DELNET for assistance in locating certain titles and in identifying specific resources on the desired subjects.

VII COORDINATION UNITS

The Coordination Units of DELNET in Bangalore, Hyderabad and Pune continue to offer support service in ILL/DDS, visits of member-libraries for orientation,

etc. These units are being ably manned by Mr. O. N. Safapuri in Bangalore, Dr. S. S. Murthy in Hyderabad and Dr. Neela J. Deshpande in Pune. The staff working in these units regularly visit libraries to conduct orientation programmes, help in the ILL and DDS activities and also collect records from member-libraries for merging them into the union catalogues and union lists. Efforts are being made by them as far as possible to visit some of the libraries of non-member institutions also to let them have necessary information about the benefits of DELNET membership.

VIII UNION CATALOGUES AND DATABASES

About three crore records are available through the discovery portal of DELNET. These millions of resources are available for use by library staff, students, teachers, faculty, researchers and scholars. Also available are E-books, E-journals, journal articles, theses and dissertations among other resources. The union catalogues and union lists are getting updated on a regular basis. I would like to stress that library professionals should regularly send catalogued records so as to make the union catalogues at DELNET more up-to-date and more useful for themselves and for other member-libraries. Also in the event of any loss of data they can get their data back from DELNET subjected to that the updated data was sent to DELNET. The DELNET portal also serves as a Web OPAC for their own library collections. The more they share the catalogue data, the more updated would be their library resources represented on DELNET discovery portal. The following are the union catalogues and databases that are regularly updated by DELNET:

1. Union Catalogue of Books
2. Union Catalogue of Periodicals
3. Union List of Current Periodicals
4. Articles Database
5. E-books Database
6. CD-ROM Database
7. Union List of Video Recordings
8. Union List of Sound Recordings
9. Database of Theses and Dissertations

IX OTHER ONLINE RESOURCES

DELNET also provides more and more full-text content of books and journals through its discovery portal. The books, journals and e-resources are mostly those that are selected by library committees of individual institutions. These include peer-reviewed journals among the selected open source resources that are also available through DELNET. DELNET has also been updating the following full-text online resources on the following subjects during the year:

E-books (Full-Text)

E-books: Read and Download Them Online

Full-Text Medical Books

E-journals (Full-Text)

Agriculture Science

Dental Science

Architecture

Arts, Commerce and Science

Education

Engineering and Technology

Law

Library and Information Technology

Management

Medical Science

Nursing

Pharmacy

Hotel Management

Theses and Dissertations

Global Full-Text Theses and Dissertations

Networked Digital Library of Theses and Dissertations

Other Online Databases

MEDLINE and other databases of NLM

US Patents : Full-Text

Cambridge Dictionary Online

ODLIS : Online Dictionary for Lib & Inf. Science

X NATIONAL INITIATIVES

10.1 National Convention on Knowledge, Library and Information Networking (NACLIN - 2018)

The 21st National Convention on Knowledge, Library and Information Networking (NACLIN 2018) was organised on the theme *Managing Strategies and Technologies for Advancing Scope and Services of Libraries* by DELNET in collaboration with the GITAM (Deemed-to-be University), Visakhapatnam at the Sai Priya Beach Resort, Visakhapatnam from October 4-6, 2018. It was inaugurated by the Chief Guest Prof. K.S. Challam, Former Vice- Chancellor, Dravidian University, Kuppam, Andhra Pradesh. The Guest of Honour was Dr. A.R.D. Prasad, Professor and Head, Documentation Research & Training Centre (DRTC), Bengaluru.

The inaugural session started by paying a humble tribute to Dr. M.V.V.S. Murthy, Founder President, GITAM, an educationist, philanthropist and politician who had died in an accident in USA two days before the commencement of NACLIN on October 2,

2018. The venue had to be shifted from GITAM, Visakhapatnam to Hotel Sai Priya Beach Resort as the University had declared seven days mourning in the campus.

Dr. G. Naga Ratna Mani, Organising Secretary, NAACLIN 2018 delivered the welcome address. Dr. H.K. Kaul, Director, DELNET delivered the introductory address. Dr. Kaul also read out the messages of the Hon'ble Vice- President of India Shri M. Venkaiah Naidu, Hon'ble Prime Minister of India Shri Narendra Modi and Hon'ble Chief Minister of Andhra Pradesh Shri Nara Chandrababu Naidu.

Dr. A.R.D. Prasad, Professor & Head, DRTC and Guest of Honour at the inaugural function spoke at length about the future of libraries. He said that though a user can perform many searches in a library automation software using title, author, subject, etc. but he/she cannot do so in Google. He added that Google indexes static pages without metadata. He reiterated the importance of cataloguing library data, creation of metadata and classification as they made the relations between subjects more explicit. He spoke about ontology and semantic web and the importance of technology. Dr. Prasad also mentioned about "Open Mantra" which encompasses Open Source Software and Open Access to Information. He discussed UNESCO's Universal Access to Information. He affirmed that information is very important and since Internet has created a deluge of information, more people would be required to process information. Dr. Prasad said that library professionals have to play a greater role in transforming India into a knowledge society. He also emphasised the need to incorporate natural language in searching the content rather than the artificial language. He concluded by appreciating the role of DELNET and said that library professionals should use DELNET resources and services.

Dr. K. S. Challam delivered the inaugural address. He apprised the delegates that he had introduced the library and information science in the Refresher Programmes of the Universities in India. He lamented the state of libraries in India. He cited examples of some University libraries wherein precious, rare old records were thrown out of the library due to shortage of space. He spoke about the relation between Knowledge, Library and Information Technology. He said that all information is not knowledge and all facts cannot be turned into knowledge, unless and until it ignited cognition. He stated that all knowledge is not useful for consumption since there is also "False Knowledge" and "Superior Knowledge". He added when knowledge is disciplined, it is to be used and mobilised. Dr. Challam opined that librarians have a social and professional responsibility to navigate and enhance the accessibility to information and knowledge. He said that knowledge needs to be utilised by society. He further spoke about "Wired Professor" who provided online tutorials to students on a 24/7 basis. Dr. Challam said that wikipedias and videopedias are ruining the Internet as the authenticity of the content remains a major issue. According to him, though there are too many books and documents and so-called "information" but it is difficult to cull out the relevant content.

He warned that "knowledge without books" is a dangerous thing. He said that

it is worth investigating whether the knowledge gained by students through the Internet resources, help them in getting proper skills and problem-solving techniques. He also spoke at length about the privatisation of knowledge. He said that LIS professionals should work as knowledge workers and not as knowledge owners. He further said that library professionals were working as knowledge bankers. Dr. Challam said that knowledge and power are inter-related. He spoke about the archaeology of knowledge and said that knowledge is power. He said that knowledge is getting commodified as knowledge products now. He affirmed that there are greater challenges for LIS professionals in the current knowledge era. He added that the real problem was to overcome the challenges in processing enormous information on the Web.

It was followed by the release of NAACLIN 2018 publications comprising the proceedings of NAACLIN 2018 and a Souvenir, by Prof. K.S. Challam. Dr. H. K. Kaul delivered the presidential address and thanked Dr. K.S. Challam and Dr. A.R.D. Prasad. He noted that librarians were not working as bankers but were also adding value to the content. He added that if knowledge centres were established on specific themes a good deal of duplication in information management could be averted around the world. The inaugural function ended with a vote of thanks by Dr. Sangeeta Kaul, Network Manager, DELNET & Co-Organising Secretary, NAACLIN 2018.

The inaugural function was followed by tutorials. The first tutorial on ‘Academic Integrity and Plagiarism’ was conducted by Prof. C. P. Ramasesh, Former University Librarian, University of Mysore, Mysuru, Karnataka.

In the post-lunch session the tutorial on ‘Academic Integrity and Plagiarism’ by Prof. C. P. Ramasesh was continued. The second tutorial “Enhancing Users’ Satisfaction in Libraries” was conducted by Dr. Sangeeta Kaul, Network Manager, DELNET. She spoke at length on various ways to boost users’ satisfaction in libraries.

It was followed by the Open Mike Competition on ‘Market Place for Innovative Ideas for Libraries’ moderated by Dr. H.K. Kaul, Director, DELNET, New Delhi. More than 20 delegates came forward to express their innovative ideas. This session was followed by a session on poster presentations.

In the evening of the first day, the buses left for Vihar Beach Resort for dinner and the delegates enjoyed the evening at the seashore.

On the second day, the first Technical Session was devoted to ‘E-resources and Content Development Strategies’. The session was chaired by Dr. H.K. Kaul, Director, DELNET, New Delhi. The first paper entitled ‘Management of Educational/Scientific Audio-Visual Content in Higher Education and Research Institutions Using Information and Communication Technology (ICT) Tools’ written by Dr. Hemant Kumar Sahu, Scientific Officer-C, Library, Inter-University Centre for Astronomy and Astrophysics, Pune and Dr. Surya Nath Singh, Director (Research and Information), Siddhant Group of Institutions, Pune was delivered by Dr. Hemant Kumar Sahu. The paper entitled ‘Implementation of Drupal: An Effective Content Management

System for Space Applications Centre Library, ISRO, Ahmedabad' written by Ms. Rachna Patnaik, Sci./Engr "SG" and Head, Library & Documentation Division, Space Applications Centre, ISRO, Ahmedabad and Mr. Mukesh Kumar Mishra, Library Officer "C", Library & Documentation, Division, Space Applications Centre, ISRO, Ahmedabad was presented by Ms. Rachna Patnaik. The paper entitled 'Use of E-resources by the Teachers of Different Degree Colleges in Assam: A Study' written by Mr. Dulumani Sarma, Librarian, Habraghat College, Krishnai, Goalpara, Assam and Mr. Prafulla Kumar Mahanta, Librarian, Digboi College, Digboi, Tinsukia, Assam was presented by both of them. The paper entitled 'Use Patterns of Electronic Resources in Engineering College Libraries of Srikakulam District, Andhra Pradesh: A Study' was delivered by Dr. Taddi Murali, Assistant Professor, Department of Library and Information Science, Central University of Tamil Nadu, Thiruvarur, Tamil Nadu. The last paper of the technical session entitled 'Study of Research Output of Selected Engineering Institutions in Odisha Based on Scopus Database During 2012-2016' was delivered by Mr. Bijayananda Pradhan, Incharge, Central Library, Central University of Orissa, Koraput, Odisha.

The second Technical Session was devoted to the 'Digital Technologies and Trends'. The session was chaired by Dr. A. R. D. Prasad, Professor and Head, DRTC, Bengaluru. The Rapporteur of the Session was Mr. Deepak Yadav, Sr. Network Assistant, DELNET, New Delhi. The keynote paper in the session on 'Digital Technologies and Trends' was delivered by Dr. A. R. D. Prasad, Professor and Head, Documentation Research & Training Centre (DRTC), Bangalore. The paper entitled 'Remote Xs: A Case Study of the Remote Access Tools at AIIMS Library, New Delhi' written by Mr. M.K. Vishwakarma, Librarian (Grade-I), Dr. B.B. Dikshit Library, All India Institute of Medical Sciences, New Delhi, Mr. Jahangir Khan, Librarian (Grade-I), Dr. B.B. Dikshit Library, All India Institute of Medical Sciences, New Delhi and Mrs. Neetu Priya, Librarian (Grade-III), Dr. B.B. Dikshit Library, All India Institute of Medical Sciences, New Delhi was presented by Mr. M.K. Vishwakarma and Mr. Jahangir Khan. It was followed by the product demonstration by White Code. The post-lunch session, Technical Session III was devoted to the 'Building Library and ICT Infrastructure & Facilities'. The session was chaired by Dr. S.S. Murthy, Former Director, DESIDOC & Consultant, DELNET-Coordination Unit, Hyderabad, Telangana. The Rapporteur of the session was Dr. Veeramallu Dhana Raju, Head, Dept. of Library and Information Science, Andhra University, Visakhapatnam. The first keynote paper in the session on 'Building Library Infrastructure and Facilities in the Digital Age' was delivered by Dr. M. Ishwara Bhat, Pro-Vice Chancellor, Presidency University, Bengaluru, Karnataka. The second keynote paper on 'Strategies for Strengthening and Revamping Infrastructure and Facilities in Government Libraries' was delivered by Dr. P. R. Goswami, Former Director (Library & Information), IGNC&A & CSL (Government of India), New Delhi. The paper entitled 'Usage of ICT in the College Libraries of Assam: An Analytical Study' was delivered by Mr. Prafulla Kumar Mahanta, Research Scholar, DLISc, Gauhati University and Librarian, Digboi College, Digboi, Tinsukia, Assam and Dr. Drubajit Das, Research Supervisor, DLISc, Gauhati University and Librarian, S. B. Deorah

College, Guwahati, Assam. The last paper of Technical Session III entitled ‘Status of Physical Facilities in Engineering College Libraries in Hyderabad and Ranga Reddy Districts, Telangana’ was presented by Dr. Kothapati Kumaraswamy Reddy, Librarian, S.V. College of Engineering, Tirupati, Andhra Pradesh and Mr. K. Murali Mohan Reddy, Librarian, Narayana Medical College, Nellore, Andhra Pradesh.

The Technical Session IV of the day was devoted to the ‘Copyright, Data Security and Strategies’. The session was chaired by Dr. A.L. Moorthy, Former Director, DESIDOC, Delhi and former Chief Consultant (Information Science), BrahMos Aerospace, Delhi. The Rapporteur of the session was Mr. Navin Kumar Soni, Scientist ‘D’, Institute of Nuclear Medicine & Allied Sciences (INMAS), DRDO, New Delhi. The first keynote paper entitled ‘Copyright or Right to Copy: Librarian’s Conundrum in the Digital Age’ was delivered by Dr. A.L. Moorthy. The second keynote paper entitled ‘Information Security Management: Capacity Building for LIS Professionals’ was delivered by Mr. Nitish Chandan, Project Manager, Cyber Peace Foundation, Ranchi, Jharkhand. The last keynote paper of the day was on ‘Copyright and IPR in the Digital Age: Issues and Concerns for Libraries’ by Mr. Lammata Ashish Kumar, Assistant Professor, School of Law, GITAM, Visakhapatnam. The buses left for Hotel Palm Beach for the sea beach view and dinner which was enjoyed by everyone.

The third and last day of the convention started with Technical Session V entitled ‘Innovative Library Services and Management of Public Libraries’. The session was chaired by Dr. P.R. Goswami, Former Director (Library & Information) IGNC & CSL (Government of India), New Delhi and Co-Chaired by Prof. C. Sasikala, Advisor, Knowledge Resource Centres, GITAM. The rapporteur was Mrs. Sushma Zutshi, Librarian, Centre for Air Power Studies, New Delhi. The first keynote paper entitled ‘Public Library System in India: The New Initiatives’ was delivered by Dr. Arun Kumar Chakraborty, Director- General, Raja Rammohun Roy Library Foundation, Kolkata. The second keynote paper on ‘Building Public Libraries for the Future’ was delivered by Mr. P. Jayarajan, Member, Raja Rammohun Roy Library Foundation, Former Head, British Council Libraries in India and Library Advisor, Thunchath Ezhuthachan Malayalam University, Vakkad, Tirur, Malappuram District, Kerala. The paper entitled ‘Library Resources and Services in Vignan’s Group of Educational Institutions: A Usage Patterns and Satisfaction Levels Among Faculty’ written by Mrs. A. Rajani Kumari, Librarian, NTR Vignan Library, Vignan’s Foundation for Science, Technology and Research (Deemed-to-be University), Guntur, Andhra Pradesh and Dr. M. Doraswamy, Professor & Head, Department of Library and Information Science, Dravidian University, Kuppam, Chittoor District, Andhra Pradesh was presented by Mrs. Rajani Kumari. The last paper of the Technical Session entitled ‘Web-Based Library Services in India: The Changing Pattern’ written by Mr. Sovonjit Chatterjee, National Library of India, Kolkata, West Bengal; Ms. Didhiti Bhattacharya, Librarian, The Assembly of God Church School, Kolkata, West Bengal and Mr. Ashim Kr. Halder, National Library of India, Kolkata, West Bengal was delivered by Mr. Sovonjit Chatterjee.

The Technical Session VI was on ‘Human Resource Management in Libraries’. The session was chaired by Prof. N. Laxman Rao, Nagubandi, President, Telangana Library Association and Former Professor in Library and Information Science, Osmania University, Hyderabad. The Rapporteur of the session was Dr. Mohammad Shoab, University Librarian, Jamia Hamdard, New Delhi. The first keynote paper on ‘Grooming of Smarter Information Professionals’ was delivered by Dr. K. P. Vijayakumar, Former Head and Hon. Director, Centre for Information Literacy Studies, Dept. of Library and Information Science, University of Kerala, Thiruvananthapuram. The second keynote paper on ‘LIS Education in India and its Prospects’ was delivered by Prof. N. Laxman Rao, Nagubandi. The last paper of the Technical Session entitled ‘Evaluation of LIS Professional Skills of Indira Gandhi National Open University (IGNOU) and Jamia Millia Islamia University (JMI), New Delhi: A Comparative Study’ was delivered by Dr. Ajit Kumar, Library and Information Officer, Nehru Memorial Museum and Library (Ministry of Culture, Government of India), New Delhi.

The Technical Session VII was devoted to the ‘Library Resource Sharing: Growing Issues and Challenges’. The session was chaired by Mr. P. Jayarajan. The Rapporteur of the session was Dr. Madhukar Shewale, Head Library and Resource Centre, Yashwantrao Chavan Maharashtra Open University, Nashik. The keynote paper entitled ‘Sharing E-resources in the Digital Environment: The Emerging Challenges’ was delivered by Dr. H.K. Kaul, Director, DELNET, New Delhi. The paper entitled ‘Connecting IMU Libraries: Need for Networking and Resource Sharing’ was delivered by Ms. S. Padmashree, Research Scholar, Dept. of Library & Information Science, Andhra University, Visakhapatnam, Andhra Pradesh, Co-authored with Prof. C. Sasikala, Advisor, Knowledge Resource Centres, GITAM.

The panel discussion on the theme of the Conference ‘Managing Strategies and Technologies for Advancing Scope and Services of Libraries’ was organised after the Technical Sessions. It was chaired by Dr. H. K. Kaul. The panelists were Dr. Arun Kumar Chakraborty; Dr. A. R. D. Prasad; Prof. N. Laxman Rao; Mr. P. Jayarajan; Dr. P.R. Goswami and Prof. C. Sasikala. The panelists deliberated on the conference theme and there was a lively participation by the delegates. The issues discussed were a part of NACLIN 2018 recommendations.

The speakers at the valedictory function included Dr. S. S. Murthy, Dr. P. R. Goswami, Dr. H. K. Kaul, Dr. G. Naga Ratna Mani and Dr. Sangeeta Kaul. A book written in Tamil entitled ‘Andha Sila Natkal (Those Few Days): The Travel Experience in the Capital City of India, Delhi during the NACLIN 2017 visit and Convention experience’ authored by Mr. S.A. Muthu Baarathi, Librarian, NIFT-Tea College of Knitwear Fashion, Tiruppur District, Tamil Nadu was released. He had attended NACLIN 2018 as well.

10.2 NACLIN-2018 : Recommendations

10.2.1 Libraries

1. KYC should be introduced in libraries to know about the interests and precise requirements of library users.
2. 'Know Your Library' posters should be displayed in campuses.
3. Digital Literary Forums should be started in libraries.
4. Libraries should maintain user-driven policies.
5. User-retention policies should be drafted in different types of libraries.
6. The LIS professionals should ensure that whatever services are provided by them, they are valued by their library users.

10.2.2 Technology

1. All libraries should have at least minimum technology support and they should be able to work towards improving it regularly. Apps should be made available for using libraries.
2. Virtual issue/returns should be introduced in libraries.
3. Using the latest technologies printed books should be browseable.
4. PDF readers to convert text to audio files should be introduced.
5. To manage library traffic, Apps for Gate-in and Gate-out are useful.
6. Open source software and resources should be used more by libraries.
7. A number of E-library applications are available which should be used by libraries.
8. Incubation centres should be introduced in IITs, and university and research libraries.
9. Customer relationship management software should be used in libraries.

10.2.3 Training

1. In all educational institutions including universities, colleges and schools, education imparted should be library-centric so that students have access to quality content and libraries get involved in educational processes in academic institutions.
2. There is a need to train the trainers who in turn should train LIS professionals on a regular basis. Training programmes need to be evolved by State

Governments, Ministry of Culture, Government of India and the concerned Ministries and Departments.

3. Academic library staff and teachers in the Departments of Library and Information Science in the universities should be inter-changeable.
4. Training in the art of listening and verbal communication should be imparted to LIS professionals.
5. DELNET should provide training regularly to LIS professionals in different parts of the country.

10.2.4 Public Libraries

1. Raja Rammohun Roy Library Foundation (RRRLF) should focus more on rural libraries.
2. State Governments should send proposals to RRRLF for financial support.
3. Library Associations should promote awareness about the need for Central Government and State Government support for developing public libraries.
4. Library Associations should ensure that the finances collected through Library Cess are spent on development of public libraries and their services.
5. Library Associations, NGOs and Foundations working for the promotion of public libraries should lobby for getting CSR funding for public library development.
6. Public libraries should be happening centres with TV shows, DVD-based programmes on science and technology, etc.
7. In order to serve the public in large numbers community centre services should be offered by public libraries.
8. Collections of village libraries should be developed and acquired according to the precise needs of villagers. State Library Planning Committees should look into this issue.
9. Public libraries in villages should prepare a village register for offering community services.
10. Private/public libraries should introduce such resources and services in their libraries so that they can attract financial support from the public.
11. Organise extension activities in public libraries including meetings of local groups and lectures.
12. Publicise the results of surveys already done and act on the recommendations.

13. Each public library should have something for every segment of the population.
14. Public library resources and services should be user-friendly so that the public including their families begin using public libraries.
15. E-libraries need to be established by State Governments and other agencies interested in the development of public libraries.

10.2.5 Government Libraries

1. Census of government libraries should be completed.
2. Library staff should be associated with the organisation and management of documents being generated in the government departments.
3. Libraries should deliver government services including railway time tables etc.

10.2.6 Resource Sharing Among Libraries

1. DELNET is the best resource sharing library network in the country. More and more libraries should use DELNET for resource sharing purposes.

10.2.7 Promotion of Library Awareness

1. Articles on the relevance of libraries in the current ICT revolution need to be published in the newspapers.
2. Prizes should be instituted for librarians offering outstanding services in public libraries.

10.2.8 Policy Document

1. DELNET should prepare a White Paper on Libraries and Library Schools in the country.

10.3 NACLIN 2019

DELNET will be organising the **22nd National Convention on Knowledge, Library and Information Networking (NACLIN 2019)** from September 18-20, 2019 at Hotel Shourya Garh Resort in Udaipur, Rajasthan.

XI INTERNATIONAL INITIATIVES

11.1 DELNET in collaboration with Special Libraries Association –Asian Chapter organised the symposium on “**Riding the Wave: Discovering New Competencies for LIS Professionals**” on February 13, 2019 at DELNET, New Delhi.

The panelists included:

1. **Dr. Emma Davidson**, Special Collections Librarian and SLA Board Member, New York, USA

2. **Mrs. Nalini Mahajan**, Library Director and Webmaster, Marianjoy Rehab Hospital, Greater Chicago, USA
3. **Dr. D. V. Singh**, University Librarian, University of Delhi
4. **Dr. Nabi Hasan**, Librarian, Indian Institute of Technology Delhi

Mr. Mu-Suk Oh, President, Korea Special Library Association and President, Asian Chapter, Special Libraries Association (SLA) was the special guest.

Dr. H.K. Kaul, Director, DELNET, New Delhi chaired the session.

Dr. H.K. Kaul in his introductory remarks observed: “You will wonder why the title *Riding the Wave*? Now is the time when we have to ride the wave wherein we are flooded with so much information from all over the world. Information is doubling every few months in a year and it is so vast and amorphous that we want the best information out of it. So, the whole world in the field of Library Information Science has issues at stake”.

The special guest speaker Mr. Mu-Suk Oh, President, Korea Special Library Association and President, Asian Chapter, Special Libraries Association (SLA) commented on the characteristics of public libraries in Korea. He said that “The first characteristic is the fast growing numbers of public libraries. It took us sixty years to reach five hundred public libraries, the next ten years to reach one thousand in 2016, and it is estimated that after five years we would reach one thousand five hundred public libraries. This rapid growth is due to the government and the local government investment”.

Mr. Mu-Suk Oh spoke about the employment of librarians in the school libraries. He said that “in the past, there were no librarians in school libraries but the government of President Moon Jae-in was the first to pass an order to place a librarian in the school library. It is anticipated that in five years hundreds of librarians will be working in school libraries”.

Dr. Emma Davidson, Special Collections Librarian and SLA Board Member, New York, USA delivered an enriching talk. She said that “It seems to me that the profession of librarianship has reached a moment of crossroads. As society as a whole is increasing its reliance on technology, we’ve seen a growing expectation from library users that all kinds of resources should be available electronically. But, as we all know, many libraries still maintain significant print collections too, as well as other media. This means, of course, that at this point in time the ever-increasing list of professional competencies which the average librarian is expected to demonstrate is quite daunting. Or, to look at it another way, this is opening up a range of exciting possibilities for our field.”

Mrs. Nalini Mahajan, Library Director and Webmaster, Marianjoy Rehabilitation

Hospital, Greater Chicago, USA said that “All these things that we are talking about have not come up recently, they have been here for generations. It is only the tools that have changed. When we talk about technology they are basically the tools with which we deliver the information. The core competencies remain the same.”

She said that “enabling competencies are similar to the new models of technical competencies that all associations have used. It is surprising to see interpersonal skills identified as one of the top skills needed today, in a survey of librarians. Others are critical thinking including qualitative and quantitative reasoning, initiative, adaptability, flexibility, creativity, innovation and problem solving. So critical thinking and problem solving are two very important aspects. And then of course, along with oral and written communication, we need to have influencing skills. In other words, we influence people and make them agree with us when it comes to the value of the library services or any other things. Also included are relationship building, networking, collaboration, including the ability to foster respect, inclusion and communication. Marketing is another area which is very important because people need to know that we have a library in the organisation. Leadership, management and project management, competencies for lifelong learning, instructional design, teaching and development and business ethics are the others”.

Dr. D. V. Singh, University Librarian, University of Delhi noted that discovering new competencies for LIS professionals is a very challenging topic. He said that “Dr. Ranganathan said in his book that knowledge is dynamic by nature, multidimensional and in continuum. If knowledge is dynamic how can we illustrate it? To meet the challenge of knowledge which is by nature dynamic and bi-directional, not unidirectional, we have to be dynamic in our approach and simultaneously have a multidirectional access to the knowledge”. Another point he stressed is that knowledge should be provided to the end user expeditiously, exclusively, exhaustively and specifically. He said “Earlier there used to be many networks like the Calcutta Library Network, Ahmedabad Library Network and many others, but now DELNET is the only network which one can talk about in India. No other network is visible here and it has now attained an almost international stature. This shows the leadership”.

Dr. Nabi Hasan, Librarian, Indian Institute of Technology Delhi in his address said that “ If one is a smart librarian, wants to become one or sustain as one and provide smart services, there is ample scope for LIS professionals. ICT is a tool which cannot replace us even if there is Artificial Intelligence.”

He further said that “The librarian’s role is important everywhere, whether it is a plagiarism checker or helping to develop the institutional repository. Some professional competencies need to be developed like managerial skills, communication skills, presentation skills, customer services skills or to commitment to lifelong learning. Soft

skills are also important. An LIS professional should look for new technologies and services with a critical eye.”

Dr. H. K. Kaul, thanked the panelists for deliberating and highlighting the key issues and concerns.

XII SOFTWARE DEVELOPMENT

DELNET continues to offer Delplus, the library automation software developed by DELNET to its member-libraries free of charge. It has modules including Cataloguing, Circulation, Acquisition, OPAC, etc. The barcoding can also be done. There is a growing need of the DELPLUS among the member-libraries. A number of member-libraries across the country are using the software. The software installation and training is being done remotely using Team Viewer. It may be noted that DELNET also continues to offer consultancy for installation and customisation of Koha on Linux among member-libraries.

XIII DELNET CONSORTIUM

DELNET continues to offer the following products under the DELNET Consortium:

13.1 DELNET Gale Cengage Consortium

1. InfoTrac Engineering, Science & Technology Collection (IESTC)
2. InfoTrac Management Collection (IMC)
3. InfoTrac Medical Collection (IMedC)
4. InfoTrac Pharmacy Collection (IPC)
5. Health and Wellness Resources Centre (HWRC)
6. InfoTrac Educator’s Reference Complete (ERC)
7. Business & Company Resource Center (BCRC)
8. Business Insight Global (BiG)
9. Global Reference on the Environment Energy, and Natural Resources (GREENR)
10. Culinary Arts Collection (CAC)
11. Hospitality, Tourism and Leisure Collection (HTC)
12. National Geographic Magazine Archive (1995-Current) (NetGeo)

13.2 DELNET ProQuest E-Journals Consortium

1. DELNET ProQuest Engineering/Technology Collection
2. DELNET ProQuest Management Collection

13.3 DELNET Consortium for eBooks

1. World eBook Library through IGroup

XIV WORKSHOPS and LECTURES

The workshops and lectures organised by DELNET during the year 2018-19 are listed below:

14.1 Workshops

DELNET organised the following training programmes since April 2018.

April 23, 2018 DELNET Workshop on “Developing Capacities for Reference and Research” organised at Jamia Millia Islamia, New Delhi. Dr. H.J. Abidi, University Librarian (former), JMI was the local coordinator.

May 2, 2018 DELNET Workshop on “Developing Capacities for Reference and Research” organised at Jamia Hamdard, New Delhi. Mr. M. Shoaib, University Librarian, JHCL was the local coordinator.

May 11, 2018 To mark the National Technology Day DELNET organised the lecture on “Cyber Hygiene and Online Safety” by Captain Vineet Kumar held at DELNET.

May 21, 2018 DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Dr. Bhim Rao Ambedkar University, Agra. Dr. Sunil Kumar Upadhyay, Inf. Scientist, DBRAU, Agra and Prof. Sugam Anand, Prof. Dept. of History, were the local coordinators.

May 29, 2018 DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Jawaharlal Nehru National College of Engineering, Shimoga, Karnataka. Mr. Chandrakant Bhat, Librarian, JNNCE, Shimoga was the local coordinator.

May 31, 2018 DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at The National Institute of Engineering, Mysuru, Karnataka. Mr. Harish Y.S., Librarian, NIE Mysuru was the local coordinators.

June 2, 2018 DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at PES University, Bengaluru. Mr. Subhash Reddy B., Librarian, PES University was the local coordinator.

November 17, 2018 DELNET One-Day Workshop organised in collaboration with Kongu Engineering College, Erode, Tamil Nadu on “Strategies for Transforming Libraries: Growing Trends & Technologies” at KEC, Erode. Dr. S. Arjunan, Sr. Librarian, KEC was the local coordinator.

November 19, 2018 Session on “Developing Capacities for Reference and Research” was organised at Central Library, Karunya Institute of Technology and Sciences (Deemed to be University) Coimbatore for their researchers and scholars. Dr. J. Dominic, Librarian, KITS, was the local coordinator.

November 20, 2018 DELNET One-Day Workshop was organised in collaboration with the Nehru Institute of Engineering and Technology, Coimbatore on the “Strategies for Transforming Libraries: Growing Trends & Technologies” at NIET, Coimbatore. Dr. KR Senthilkumar, Librarian, NIET was the local coordinator.

January 29, 2019 DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at K. K. Wagh Institute of Engineering Education & Research, Nashik. Dr. Prakash S. Bodke, Librarian, KKWIEER was the local coordinator.

January 30, 2019 Workshop on “Academic Integrity and Plagiarism: Concerns for Students” held at Yashwantrao Chavan Maharashtra Open University, Nashik. Dr. Madhukar Shewale, Head Library, YCMOU was the local coordinator.

January 30, 2019 Session on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ at Sandip University, Nashik. Dr. S.N. Vignesh, Librarian, Central Library, SU was the local coordinator.

February 2, 2019 DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” organised in collaboration with Yashaswi Education Society’s International Institute of Management Science, Pune held at HMCT, Pune. Mr. Pavan Sharma, Librarian, YESIIMS was the local coordinator.

March 8, 2019 Digital Literacy and Online Safety Programme entitled “Digital Shakti: A Step Towards Digital Empowerment of Women”, organised in collaboration with Cyber Peace Foundation on the occasion of International Women’s Day. Speakers: Ms. Janice Verghese, Trainer, Cyber Peace Foundation and Mr. Purnendu Singh, Director, Strategy and Operations, Cyber Peace Foundation. Chair: Dr. Rita Malhotra, former Principal, Kamala Nehru College, New Delhi.

14.2 DELNET Annual Lecture 2018

DELNET Annual Lecture for 2018 was delivered by Prof. Raj Nehru, Vice-Chancellor, Shri Vishwakarma Skill University, Haryana on **Transforming Human Resources in Libraries: Strategies for the Future Learning** on January 7, 2019 at DELNET.

Mr. Nehru said that “When we look at the world, we see the biggest challenge today that we are experiencing is the speed of innovation and the disruption that is happening all around. Technology is changing so fast and the way we work and deal with certain things is changing so rapidly that it actually becomes very disruptive”. Mr. Nehru further opined that “The second important change that we find happening today is that the demography is changing due to an increase in the number of millennials in most parts of the world, especially in India. The learning styles of the new demographics are also different.”

Mr. Nehru said that “The next important thing we find is that the age of the learning content is also shortening every day. Owing to the kind of innovations that are happening and the collective outcomes that are emerging in the market, the content that is available today, which used to be very special in the past, has lost its relevance.”

He said that “A library cannot be a place only to ‘maintain silence’. A library has to be a place for disruptive thinking. Because the entire knowledge today is not in the form of books in the racks.” He also speak at length about Six Is which were important from human resource perspective for LIS professionals including Image, Intent, Ideate, Implement, Institutionalise and Inspire.

The lecture ended with a vote of thanks by Dr. Sangeeta Kaul, Network Manager, DELNET, New Delhi

14.3 Other Lectures

May 11, 2018 To mark the National Technology Day on May 11, 2018, DELNET organised a lecture by Captain Vineet Kumar, President, Cyber Peace Foundation, Ranchi, on ‘Cyber Hygiene and Online Safety’. The lecture highlighted the issues of cyber safety, scams and frauds that are happening on a day-to-day basis in the cyber world. Library and Information Science professionals greatly benefitted from this lecture. The full report is given in *DELNET Newsletter*, December 2018.

February 18, 2019 DELNET Lecture on “Use of Data Mining and Big Data Management in Libraries: New Challenging Approaches” by Dr. Habil Jean-Charles Lamirel, *Senior Lecturer, University of Strasbourg, France* organised at DELNET. Dr. Usha Mujoo Munshi, Librarian, India International Center, New Delhi chaired the session.

XV VISIT TO DELNET

Participants of DESIDOC CEP Training programme visited DELNET on May 3, 2018.

XVI DELNET PUBLICATIONS

The following publications were published by DELNET during 2018-19.

1. 21st National Convention on Knowledge, Library and Information Networking (NACLIN 2018) edited by Dr. H. K. Kaul, G. Naga Ratna Mani and Dr. Sangeeta Kaul. New Delhi: DELNET, 2018. xxiv, 311 p. ISBN : 978-93-82735-12-0
2. DELNET Newsletter. Vol. 25 (1 & 2), December 2018.

XVII STAFF CONTRIBUTIONS

17.1 Dr. H. K. Kaul, Director

17.1.1 Lectures

April 23, 2018 Lecture on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ at DELNET Workshop on Developing Capacities for Reference and Research organised at Jamia Millia Islamia, New Delhi.

May 2, 2018 Lecture on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ at DELNET Workshop on Developing Capacities for Reference and Research organised at Jamia Hamdard, New Delhi.

May 21, 2018 Lecture on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Dr. Bhim Rao Ambedkar University, Agra.

May 29, 2018 Lecture on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Jawaharlal Nehru National College of Engineering, Shimoga.

May 31, 2018 Lecture on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at The National Institute of Engineering, Mysuru.

June 2, 2018 Lecture on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at PES University, Bengaluru.

August 8, 2018 Lecture on ‘Negating Unwanted Knowledge in the Era of Information Explosion” at the International Conference on Exploring the Horizons of Library and Information Sciences: From Libraries to Knowledge Hubs at DRTC, Bangalore.

August 21, 2018 To commemorating Dr. S. R. Rangatnathan’s birthday, Extension Lecture was delivered on ‘Negating Unwanted Knowledge in the Era of Information Explosion” at the School of Social Sciences (SOSS) IGNOU , New Delhi.

November 17, 2018 Lectures on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ and ‘Emerging Technologies and Strategies for LIS Professionals’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Kongu Engineering College, Erode, Tamil Nadu.

November 19, 2018 Lecture on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ at DELNET Workshop on ‘Developing Capacities for Reference and Research’ organised at Karunya Institute of Technology and Sciences, Coimbatore.

November 20, 2018 Lectures on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ and “Emerging Technologies and Strategies for LIS Professionals” at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Nehru Institute of Engineering and Technology, Coimbatore.

November 29, 2018 Member Working Group on ‘Integrating Libraries housed in various Central Ministries’. Meeting organized by NITI Aayog.

January 18, 2019 Panelist, Discussion on “Are Print Resources the Life Line for Libraries?”, India International Centre, New Delhi.

January 29, 2019 Lectures on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ and “Emerging Technologies and Strategies for LIS Professionals” at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at K. K. Wagh Institute of Engineering Education & Research, Nashik.

January 30, 2019 Lectures on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ and “Emerging Technologies and Strategies for LIS Professionals” at DELNET Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Yashwantrao Chavan Maharashtra Open University, Nashik.

January 30, 2019 Lectures on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ at Sandip University, Nashik.

February 2, 2019 Lectures on ‘Academic Integrity and Plagiarism: Concerns for Students, Faculty and Librarians’ and “Emerging Technologies and Strategies for LIS Professionals” at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held in collaboration Yashaswi Education Society’s International Institute of Management Science at HMCT, Pune.

17.1.2 Membership

October 22, 2018 Member, AICTE Library Infrastructure Review Committee to review the prevailing norms and to put forth suggestions and recommendations regarding the norms for Libraries to be exercised during 2019-20. A meeting of the said committee was held in Chennai.

17.1.3 Panelists /Chair

February 13, 2019 Chair, International Symposium on ‘Riding the Wave: Discovering New Competencies for LIS Professionals’ organised by DELNET in collaboration with Special Libraries Association-Asian Chapter at DELNET.

February 15, 2019 Chair, Panel Discussion on Asian Libraries and Librarianship at the International Conference on Asian Special Libraries (ICoASL-2019), Ambedkar University, Delhi.

17.1.4 Inaugural / Valedictory Addresses

February 15, 2019 Valedictory Address at the International Conference on Asian Special Libraries (ICoASL-2019), at Ambedkar University, Delhi.

February 21, 2019 Special Address at the inaugural function at Read India Workshop on Rural Libraries at DELNET.

March 14, 2019 Inaugurated the International Conference on ‘Transforming Libraries and Information Centres in Digital Era’: the 64th ILA Conference, organised by Indian Library Association in collaboration with Shri Vaishnav Vidyapeeth Vishwavidyalaya, Indore. Delivered the inaugural address.

17.1.5 Publications

Kaul, H. K., Mani, G. Naga Ratna and Kaul, Sangeeta. *Eds. Knowledge, Library and Information Networking: NAACLIN 2018. Papers of the 21st National Convention on Knowledge, Library and Information Networking (NAACLIN 2018) held at the Sai Priya Beach Resort, Visakhapatnam from October 4-6, 2018. New Delhi: DELNET – Developing Library Network, 2018. xxiv, 311p. ISBN: 978-93-82735-14-4*

Kaul, H. K. Sharing E-resources in the Digital Environment: The Emerging Challenges. *In* Kaul, H. K., Mani, G. Naga Ratna and Kaul, Sangeeta. *Eds. Knowledge, Library and Information Networking: NAACLIN 2018. Papers of the 21st National Convention on Knowledge, Library and Information Networking (NAACLIN 2018) held at the Sai Priya Beach Resort, Visakhapatnam from October 4-6, 2018. New Delhi: DELNET – Developing Library Network, 2018. pp.272-90.*

17.2 Dr. Sangeeta Kaul, Network Manager

17.2.1 Lectures

April 5, 2018 Lecture delivered at Jamia Millia Islamia, New Delhi to BLISc Student on “Ways to Boost Users’ Satisfaction”

April 23, 2018 Lectures on ‘DELNET & Open Source Software for Libraries’ at DELNET Workshop on ‘Developing Capacities for Reference and Research’ organised at Jamia Millia Islamia, New Delhi.

May 2, 2018 Lectures on ‘DELNET & Open Source Software for Libraries’ at DELNET Workshop on Developing Capacities for Reference and Research organised at Jamia Hamdard, New Delhi.

May 21, 2018 Lectures on ‘DELNET & Open Source Software for Libraries’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Dr. Bhim Rao Ambedkar University, Agra.

May 29, 2018 Lectures on ‘DELNET & Open Source Software for Libraries’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Jawaharlal Nehru National College of Engineering, Shimoga.

May 31, 2018 Lectures on ‘DELNET & Open Source Software for Libraries’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at The National Institute of Engineering, Mysuru.

June 2, 2018 Lectures on ‘DELNET & Open Source Software for Libraries’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at PES University, Bengaluru.

October 4, 2018 Conducted a tutorial on “Enhancing Users’ Satisfaction in Libraries” during NAACLIN 2018 at Vishakhapatnam. Also acted as Co-organising Secretary NAACLIN 2018 & Rapporteur-General NAACLIN 2018.

November 17, 2018 Lectures on ‘DELNET & Open Source Software for Libraries’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Kongu Engineering College, Erode, Tamil Nadu.

November 19, 2018 Lecture on ‘DELNET & Mendeley Reference Management Tools’ at DELNET Workshop on Developing Capacities for Reference and Research organised at Karunya Institute of Technology & Sciences, Coimbatore.

November 20, 2018 Lectures on ‘DELNET & Open Source Software for Libraries’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Nehru Institute of Engineering and Technology, Coimbatore.

January 29, 2019 Lectures on ‘DELNET & Open Source Software for Libraries’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at K. K. Wagh Institute of Engineering Education & Research, Nashik.

January 30, 2019 Lectures on ‘DELNET & Mendeley Reference Management Tool’ at DELNET Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Yashwantrao Chavan Maharashtra Open University, Nashik.

January 30, 2019 Lectures on ‘DELNET & Mendeley Reference Management Tools’ at Sandip University, Nashik.

February 2, 2019 Lectures on ‘DELNET & Open Source Software for Libraries’ at DELNET One-Day Workshop on “Strategies for Transforming Libraries: Growing Trends & Technologies” held at Yashaswi Education Society’s International Institute of Management Science, Pune.

17.2.2 Publications

Kaul, H. K., Mani, G. Naga Ratna and Kaul, Sangeeta. *Eds. Knowledge, Library and Information Networking: NACLIN 2018. Papers of the 21st National Convention on Knowledge, Library and Information Networking (NACLIN 2018) held at the Sai Priya Beach Resort, Visakhapatnam from October 4-6, 2018. New Delhi: DELNET – Developing Library Network, 2018. xxiv, 311p. ISBN: 978-93-82735-14-4*

NACLIN 2018: A Report. DELNET Newsletter Vol. 25 (1-2) 2018.

17.2.3 Membership

Member, Library Advisory Committee, Shri Vishwakarma Skill University, Haryana

XVIII ACKNOWLEDGEMENTS

I would like to thank members of the Governing Board of DELNET Shri K. Jayakumar, President; Dr. S. S. Murthy, Vice-President; Dr. P. R. Goswami, Treasurer and other members of the Board including Prof. M. Jagadesh Kumar, Vice Chancellor, JNU; Mrs. Neeta Verma, Director-General, NIC; Mr. Kumar Sanjay, Chief Librarian-cum-Documentation Officer, NITI Aayog, New Delhi.

Thanks are also due to members of the Research Advisory Committee including Dr. A. R. D. Prasad, Professor and Head, DRTC; Dr. Jaideep Sharma, Professor, Faculty of Library and Information Science, IGNOU; Prof. I. V. Malhan, University Librarian, Head, DLISc, Dean, SoMC & IS, Central University of Himachal Pradesh, Dharamshala, HP; Dr. Surinder Kumar, Scientist F, National Informatics Centre, New Delhi and Dr. Sangeeta Kaul, Network Manager, DELNET.

I would like to thank the management of Jawaharlal Nehru University (JNU) including Shri Vijay Kumar Saraswat, the Chancellor, Prof. M. Jagadesh Kumar, the Vice-Chancellor and Dr. Pramod Kumar, Registrar, for their continued support.

I would also like to thank Mr. R. S. Mani, HOG, NKN, etc., NIC for his continued support and guidance on the communication link between DELNET and NIC.

Thanks are due to Mr. Amit Goel of M/s. S. S. Kothari Mehta & Co. for his efforts in getting the accounts audited for the year 2017-18.

I would like to thank the Heads / Librarians and library staff of member-institutions for using DELNET resources and services and also for their kind support for ILL and Document Delivery Services. For organising workshops and other programmes in different parts of the country we received support from Heads, Librarians & Library staff of various institutions, I would like to thank them for their support.

I am grateful to Dr. Sangeeta Kaul, Network Manager for her devotion and for maintaining high levels of excellence in her work. I also thank DELNET staff that are managing various operations at DELNET with dedication. I would like to thank the Consultants of the Coordination Units, Mr. O. N. Safapuri, Bangalore Unit; Dr. S. S. Murthy, Hyderabad Unit; Dr. Neela J. Deshpande, Pune Unit and staff working in the Coordination Units for their cooperation and help in ably managing the work at the Coordination Units.

We have been receiving help and support from various people, mentioning them may not be possible here, I thank all of them for their goodwill and support.

March 31, 2019

H. K. Kaul
Director

DELNET Members as on March 31, 2019 - 6602

India

Andaman and Nicobar Islands	2
Andhra Pradesh	474
Arunachal Pradesh	6
Assam	29
Bihar	31
Chandigarh	18
Chhattisgarh	80
Dadra & Nagar Haveli	1
Daman and Diu	2
Delhi	281
Goa	18
Gujarat	267
Haryana	337
Himachal Pradesh	59
Jammu & Kashmir	28
Jharkhand	26
Karnataka	273
Kerala	221
Madhya Pradesh	451
Maharashtra	769
Manipur	4
Meghalaya	6
Mizoram	2
Nagaland	3
Odisha	115
Puducherry	27
Punjab	235
Rajasthan	327
Sikkim	7
Tamil Nadu	887
Telangana	585
Tripura	6
Uttar Pradesh	813
Uttarakhand	80
West Bengal	110

Outside India

Bhutan	1
Nepal	3
Oman	4
Philippines	1
Sri Lanka	8
United Arab Emirates	3
USA	2
Total	6602

DELNET Guest House

The following is the tariff for DELNET Guest House facilities:

i. Rooms

- | | |
|---------------------|----------------------------|
| a. Single occupancy | ₹ 2,455 + 12% GST = ₹ 2750 |
| b. Double occupancy | ₹ 3,051 + 18% GST = ₹ 3600 |
| c. Suite | ₹ 4,068 + 18% GST = ₹ 4800 |

ii. Lecture Hall (Admin Block) for 80 persons

- | | |
|--|--------------------|
| Full Day (9 am to 5 pm) | ₹ 10,000 + 18% GST |
| Half Day (9 am to 1 pm) or (2 pm to 6 pm or (4 pm to 8 pm) | ₹ 6,000 + 18% GST |

iii. Multipurpose Hall for 50 - 70 persons Round Table

- | | |
|--|--------------------|
| Full Day (9 am to 5 pm) | ₹ 12,000 + 18% GST |
| Half Day (9 am to 1 pm) or (2 pm to 6 pm or (4 pm to 8 pm) | ₹ 7,000 + 18% GST |

iv. Three Committee Rooms: 1st, 2nd and 3rd floors for 16 persons each.

(Rate per committee room)

- | | |
|--|-------------------|
| Full Day (9 am to 5 pm) | ₹ 6,000 + 18% GST |
| Half Day (9 am to 1 pm) or (2 pm to 6 pm or (4 pm to 8 pm) | ₹ 4,000 + 18% GST |

v. Tariff for the equipment to be charged separately.

vi. Breakfast will be provided complimentary for residents.

vii. Lunch / Dinner rates are: Lunch/Dinner (Veg): ₹ 225 + GST
(Non-Veg): ₹ 300 + GST

viii. Lounge facilities are available from 11 am to 7 pm. Tea/Coffee and fixed snacks will be available in the lounge against nominal charges.

Appendix III

DELNET Guest House — feedback from the guests

“Honoured to be here. Excellent. Never seen such a beautiful and excellent guest house before. Would make efforts to see that our officers stays here instead of staying in a hotel”

Dr. B.A. Sawale
Additional Director
CPRI, Bhopal
Madhya Pradesh
31.08.2018

“Excellent hospitality, accommodation very comfortable, food very tasty & hygienic. Keep it up.”

Dr. Premavathy Vijayan
Vice-Chancellor
Avinashilingam Institute for Home Science &
Higher Education for Women
Coimbatore
Tamil Nadu
20.09.2018

“It was a pleasant stay with serene campus. We felt very welcomed and the staff members were very sincere and took very good care of us.”

Prof. Sushmita Sen
Professor, Archaeology & Ancient History
The Maharaja Sayajirao University of Baroda
Vadodara
Gujarat
21.09.2018

“A pleasant experience. Extremely happy to refer the services to other CFTIs of MHRD.”

Mr. M. Radhakrishnan
Registrar
IISER
Trivandrum
Kerala
27.09.2018

“Excellent stay and very good, calm and nice atmosphere”

Dr. M. Ravichandran
Pro Vice Chancellor
Dr. M. G. R. Educational & Research Institute (Deemed University)
Chennai
Tamil Nadu
24.10.2018

“DELNET guest house is a home away from home. Excellent ambience, service and well maintained and courteous staff. Looking forward to stay again”

Dr. K. C. Premarajan
Professor and Head
Preventive and Social Medicine
JIPMER
Puducherry
25.11.2018

“Good rooms, place and great people. Will definitely like to stay in my next visit too”

Dr. M. Ishwara Bhat
Pro Vice-Chancellor
Presidency University
Bengaluru
Karnataka
01.12.2018

“A well maintained and serviced facility. Excellent people and good hospitality”

Dr. H.C.S. Rathore
Vice-Chancellor
Central University of South Bihar
Gaya
Bihar
23.01.2019

“A wonderful experience, comfortable, hospitable and beautiful. Enjoyed the peacocks, Nilgai and the multitude of birds”

Prof. Shaila De Souza
Prof. & Head, Dept. of Women’s Studies
Goa University
Goa
12.02.2019

“Nice ambience, excellent service and hospitality. Will come again and encourage friends to stay here”

Prof. K.S. Rajan
Dean, School of Chemical & Biotechnology
SASTRA Deemed University
Thanjavur
Tamil Nadu
12.02.2019

“Nice ambience, comfortable rooms, clean environment, excellent people. Will spread the goodwill”

Prof. Debabrata Das
Director, CODL & Prof. Dept. of Business Administration
Tezpur University
Tezpur
Assam
12.02.2019

“This guest house of DELNET is in natural ambience and offers a great feel, facilities and state-of-art services. Very meticulously developed. Keep it up please”

Prof. Uma Shankar
Dept. of Botany
North Eastern Hill University
Shillong
Meghalaya
12.02.2019

“I had a comfortable stay. This is actually a home away from home. Good ambience, good food, helping staff”

Dr. Indu Sen
Professor, Anesthesia & Intensive Care
PGIMER
Chandigarh
04.03.2019

“This is one of the best guest houses I have stayed in. Congratulations on keeping such a fine facility which in effect is a 3 star hotel. The thought that has gone into the design, down to the provision of a railing and a non-slip mat in the bathroom, is admirable. The upkeep as well as the attitude of the staff are of very high standards. Kindly continue to offer such a high quality of service to your guests”.

Dr. S. Rajeev
Adj Faculty, Strategy/Innovation
IIM Bangalore
13.03.2019

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